



*Pets are welcome on campsites only,*

We ask that you follow these simple rules, for the comfort of all our guests:

- Current Vaccination Evidence will be required, at the time of booking & prior to check-in day – please email evidence to [info@whpark.com.au](mailto:info@whpark.com.au)
- Please keep your pets leashed at all times - No exceptions.
- For the comfort of your pets and other guests, please do not leave them unattended, at any time, including inside a tent or van.
- You are most welcome to walk your pets around the park on a lead and we ask that you utilise our nature-strip for their toilet breaks
- Pet owners are 100% responsible for picking up and disposing of their pet's waste in a sealed 'doggy do' plastic bag and disposed of in rubbish bins. You will find spare doggie bags in the wall dispenser, next to the office door.
- Please ensure your pet does not enter park accommodation, or sit on the balcony or patio area's of any of the parks Cabins or Apartments.
- For health and safety reasons pets are not allowed in any common areas of the park including: pool area, games room, camp kitchen, amenities, playground, Jumping Pillow or reception.
- For health and safety reasons pets must not be washed or cleaned anywhere within the park. (the nearest Dog Wash is only a 5 minute drive, from the park) Additionally, any pet related accessories ie: pet blankets, etc should not be washed or cleaned within the park.
- Please ensure your pet does not bark excessively as this would be very stressful for your pet and would not be appreciated by other guests.
- Pet owners are personally responsible, for any and all personal injuries and/or property damage or losses in relation to any actions by or because of their pet.
- The pet owner must agree that the park owner/manager reserves the right to evict any guests whose pet is deemed noisy, disruptive, and aggressive or the subject of complaints from other guests. It is the pet owner's responsibility to control and manage their pet. If, in the view of park management, this has not happened to an acceptable level, the owner and their pet may be evicted from the park. No refund will be issued

**Show dogs**, in designated dog trailers, are most welcome. These trailers can be parked next to our cabins & some of our apartments, with the dogs to be secured in the trailer at any time other than when they are being exercised on a lead.

### **Assistance Animals**

If you are bringing an assistance animal on your holiday, we will require the handler to present Official documentation to confirm the animal is an accredited assistance animal. This documentation is required to be presented at Check-in time. Please note: Only original documentation will be accepted. Emails, photos or photo copies of documentation are not acceptable. All our staff will endeavour to act with sensitivity and integrity when requesting documentation.

Under Section 54A (5) of the DDA, it is not discriminatory or unlawful to request the person with the disability to produce evidence that the animal is an accredited assistance animal. It will not be discriminatory behaviour if our staff request the person with the

disability to produce the aforementioned evidence if the person with the disability neither produces evidence that the animal is an assistance animal; nor produces evidence that the animal is trained to meet standard of hygiene and behaviour that are appropriate for an animal in a public place under Section 54A (6) of the DDA, then the usual park policy, in relation to dog/animals will apply.

Accepted evidence includes: • Identification card issued by an accredited assistance animal training provider.

We look forward to welcoming you and your pets and hope you have an enjoyable stay, along with all our guests.